

7j REFERRAL FROM OVERVIEW AND SCRUTINY COMMITTEE: 9 MARCH 2021 - NEW YEAR PERFORMANCE INDICATORS TO BE MONITORED IN 2021/22

NB: To be considered with Item 15

RECOMMENDED TO CABINET: That Cabinet considers and formally approves the PIs and any associated targets that will be monitored throughout 2021/2022 by Overview & Scrutiny

REASON FOR DECISION: To enable the Overview and Scrutiny Committee to comment on the report entitled New Year Performance Indicators to be Monitored in 2021/22 prior to consideration by Cabinet.

The Leader of the Council introduced report entitled New Year Performance Indicators to be Monitored in 2021/22

The Controls, Risk and Performance Manager drew attention to the following:

- There were no new or deleted performance indicators proposed for 2021/22;
- Council Tax and NNDR collection rates had been temporarily adjusted down for the new year due to customers and businesses being given extended instalments for the 20/21 payment;
- The Electricity, Gas and Energy target had been revised to 95% of the 20/21 target to take into account energy saving measures which had been taken and were proposed;
- The number of visits to leisure centres had been adjusted in line with the recovery plan. Figures were based on April re-opening dates in line with current government guidance;
- All other PIs and targets remained unchanged.

RECOMMENDED TO CABINET: That Cabinet considers and formally approves the PIs and any associated targets that will be monitored throughout 2021/2022 by Overview & Scrutiny

REASON FOR DECISION: To enable the Overview and Scrutiny Committee to comment on the report entitled New Year Performance Indicators to be Monitored in 2021/22 prior to consideration by Cabinet.

NB: The report considered by Overview and Scrutiny Committee at the meeting held on 9 March 2021 can be viewed here:

<https://democracy.north-herts.gov.uk/ieListDocuments.aspx?CId=134&MId=2437&Ver=4>